



FREE COMMISSIONING

TERMS AND CONDITIONS

1. Free Commissioning Offer is available on the following products:

- Evomax
- Evomax 2
- EVO S
- Imax Xtra
- Imax Xtra 2
- Imax Xtra EL
- Evomod
- ECOMOD
- EQMAX Water Heater

2. All requests for Free Commissioning must be made in one of two ways:

- Completing the Free Commissioning Offer Request Form at [idealheating.com](https://www.idealheating.com)
- By sending an email to commercial.servicerequests@idealheating.com asking for a Commissioning Request Form

3. Free Commissioning will be carried out following receipt of a fully completed Commissioning Request Form. If details are missing, Free Commissioning will not be able to be booked until all details have been collected.

4. Appliances must be commissioned within 3 months of the installation date to qualify for their full warranty.

5. We include a 20 minute Site Induction if required in the Free Commissioning Offer. If Site Inductions are longer, we will charge £60 per half hour.

6. If Free Commissioning cannot be carried out due to issues on site that are beyond our control, we reserve the right to charge for follow up visits.

7. Ideal Heating reserves the right to withdraw the Free Commissioning Service at any time.

8. Free Commissioning Offer is only available in mainland United Kingdom, Northern Ireland and Isle of Wight.

9. If we have to incur costs in the process of carrying out commissioning, we reserve the right to charge these to you at cost price.