



# FREE COMMISSIONING SERVICE

## TERMS & CONDITIONS

**1. Free Commissioning Service is available on the following products:**

- Evomax
- Evomax2
- EVO S
- Imax Xtra
- Imax Xtra EL
- Evomod

**2. All requests for Free Commissioning must be made in one of two ways:**

- Completing the Free Commissioning Service Request Form at [www.idealcommercialboilers.com](http://www.idealcommercialboilers.com)
- By sending an email to [commercial.servicerequests@idealboilers.com](mailto:commercial.servicerequests@idealboilers.com) asking for a Commissioning Request Form

**3. Free Commissioning will be carried out following receipt of a fully completed Commissioning Request Form. If details are missing, Free Commissioning will not be able to be booked until all details have been collected.**

**4. Boilers must be commissioned within 3 months of the installation date to qualify for their full warranty.**

**5. We include a 20 minute Site Induction if required in the Free Commissioning Service. If Site Inductions are longer, we will charge £60 per half hour.**

**6. If Free Commissioning cannot be carried out due to issues on site that are beyond our control, we reserve the right to charge for follow up visits.**

**7. Ideal Boilers reserves the right to withdraw the Free Commissioning Service at any time.**

**8. Free Commissioning Service is only available in mainland United Kingdom.**

**9. If we have to incur costs in the process of carrying out commissioning, we reserve the right to charge these to you at cost price.**