

ideal
HEATING



EVOMAX 2 EASTBOURNE

IDEAL COMMERCIAL CASE STUDY



“THE TREATMENT IS **VERY GOOD**”

When a global engineering firm's factory boiler system started to leak and become costly to run and maintain, it enrolled the expertise of independent heating and cooling (IHC), based in East Sussex, to address the issue within an eight-week window.

This Eastbourne building is split into eight zones of offices and manufacturing areas which have varying demands throughout the day. IHC brought in its trusted partner **Ideal Commercial which it has worked with for 15 years due to its wide range of products, technical expertise and reputable after-sales support.**

This is a partnership that has recently been celebrated in Ideal Commercial's new 'Industry Trusted' multi-channel campaign which highlights the

importance of genuine relationships within the commercial heating industry.

Ideal Commercial carried out a pre-site check in order to identify the correct products for the job and consequently recommended **five 150kW Evomax boilers, totalling 750kW.** The Evomax has the ability to modulate a 5:1 turn down as heat demands are reduced, the perfect solution for this particular application given the varying demands of the various factory zones.

Ideal Commercial's typical Frame and Header kits offer in-line and **back-to-back cascade options of up to six boilers with a combined capacity of up to 600 kW,** offering the ability to install multiple boilers that deliver a higher output. In order to

accommodate the higher output, Ideal Commercial supplied a bespoke header which made for a quicker installation process and therefore a more cost-effective solution.

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IHC also developed a specialist, web-based controls system which allows the building manager to control the system remotely. By integrating this with a highly efficient, modulated system it gives the business more flexibility in realising significant energy savings.

CASE STUDY FACTS:

LOCATION: EASTBOURNE | **BUILDING TYPE:** FACTORY AND OFFICES | **EQUIPMENT:** 5 x EVOMAX 150KW BOILERS, BESPOKE FRAME AND HEADER KIT

IDEAL WENT OUT OF ITS WAY TO OFFER **A BESPOKE FRAME AND HEADER KIT**

Adrian Biggs, owner of IHC commented: "The original brief was to install an Ideal Commercial Boiler array as they are much more efficient units and we really rate the Evomax range. **In this particular case Ideal went out of its way to offer a bespoke Frame and Header kit complete with low loss header to accommodate 750kW of boilers** as their standard kits have a maximum of 600kW. Even though it was a bespoke solution everything went really smoothly, including the delivery. **The installation process was very straightforward** due to the project plan that was produced - there were no hiccups, no problems and everything arrived on time over the 12-week period."

Adam Burrows, Senior Business Development manager at Ideal Commercial Boilers worked closely with

Adrian on the project and said: "This was a unique project where the system had to be adapted to the building in a short time frame, however our collaborative working relationship with IHC made for a smooth installation and a **very happy customer.**"

Adrian Biggs added: "**The support we received from Ideal was very good** - every time we wanted a question answered it was there, and if it wasn't, it came back very quickly. The flue, flow and header detail was all there ready for us when we needed it. **I'd recommend Ideal Commercial Boilers to anyone looking to install or replace any existing systems.** We've worked with them for 15 years now because they offer excellent customer service and the quality of their products is just second to none."



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EVOMAX2



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